



# Example IT Org

# Functional View

**CIO**

**IT Governance**

**Vendor Contract Management**

**IT CISO**

**IT User Advocacy**

**IT Communications**

**IT CTO**

**Strategy & Architecture**

**Business Engagement & Applications**

**Systems Development and Maintenance**

**Common Infrastructure**

**Systems Engineering Process Group**

**IT Operations**

**Project flow / lifecycle**

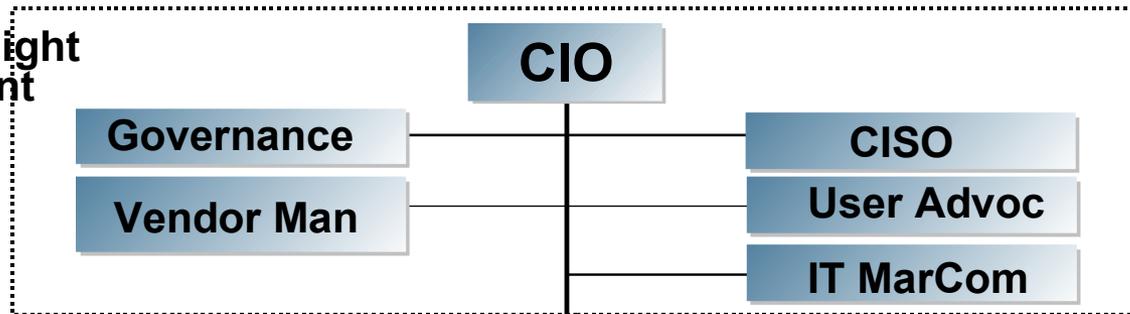




# Example IT Organization

# System Flow

Objective oversight and management



Look to the future with an eye to the past



IT CTO

Strategy and Arch

Business Sys

Infrastructure Sys

SEPG / ITSM

IT OPS

Operates the System and supports the users



Create the Blueprints of the Current and things to come



Use the Blueprints to Engage the customer and Build the systems



Make sure the system has QA and meets the standards



# Functional Description

CTO	IT Strategy & Architecture	IT Business Engagement & Applications*	IT Common Infrastructure*	IT Systems Engineering Group (IT SEPG*)
Emerging Technology	IT Strategy	(for example, ERP Systems)	(portal, Messaging, Desktop, SOA)	Standards
Strategic Sun on Sun	Security Strategy	Data Warehouse Content	Data Warehouse ETL/ODS	Processes
& Sun on Beta Sun	Business Sys Strategy	Bus User Engagement	Tactical Sun-On-Sun	Product Life Cycle (PLC)
Executive Support	Architectures:	Business Analysis	Business Analysis	Quality Oversight
EBC Technical Support	Enterprise	System Design	System Design	Release Management
	Data	Program Mgmt	Program Mgmt	Metrics
	Infrastructure	Vendor Relationship	Vendor Relationship	M&A, BPO
	Business Systems	Bus Sys Implementation	Bus Sys Implementation	Tiger Team
	Security	Project Management	Project Management	Disaster Recovery Oversight
	Information	Bus Sys Development	Bus Sys Development	Program Management
	Application	Application Support	Application Support	CAP
		Technical Design	Technical Design	
Governance	Vendor Contract Management	Chief Information Security Officer (CISO)	IT Marketing & Communications	IT User Advocacy
Financial Planning	Strategic Relationship	NSG (Network Security Group)	IT Communications	User Engagement
Policies	Contract Management	CERT (Computer Emergency Resp)	BLOGs	Evangelism
Demand Management	Terms & Conditions	DSMs (Division Security Managers)	WCIO	Sun Workforce VOC
Compliance, SOX	Scorecard Management	Industry Events	Marketing Presentations	Demo's
Asset Management			Sun Business Unit VOC	
Portfolio Management			All Hands	

\* SEPG = Systems Engineering Process Group (formerly ITSM)  = Primarily delivered through/by outsource **3**



# Single Business View

- Business Unit only sees their Engagement Manager for all IT interactions**
- Single point of contact for all IT systems and issues, dedicated to making their business a success**

**Business Unit – Business Users**

**Business Engagement Manager**

**Business Strategy and Architecture**

**The Rest of Sun IT to Support the Business**

**Help Desk**

**Communications**



# Total Business View

**Business Units**

**End User**

**BU 1 - Business Engagement Manager**

**BU 2 - Business Engagement Manager**

**BU 3 - Business Engagement Manager**

**BU 4 - Business Engagement Manager**

**BU 5 - Business Engagement Manager**

**BU 6 - Business Engagement Manager**

**BU 7 - Business Engagement Manager**

**BU 8 - Business Engagement Manager**

**BU 9 - Business Engagement Manager**

**BU 10 - Business Engagement Manager**

**User Advocate**

**Help Desk**

**Communications**

**Business Engagement & Applications**

**Common Infrastructure**

**IT Operations**

**Governance, IT CTO, Strategy and Architecture, SEPG, IT CISO, Vendor Management**

**CIO**